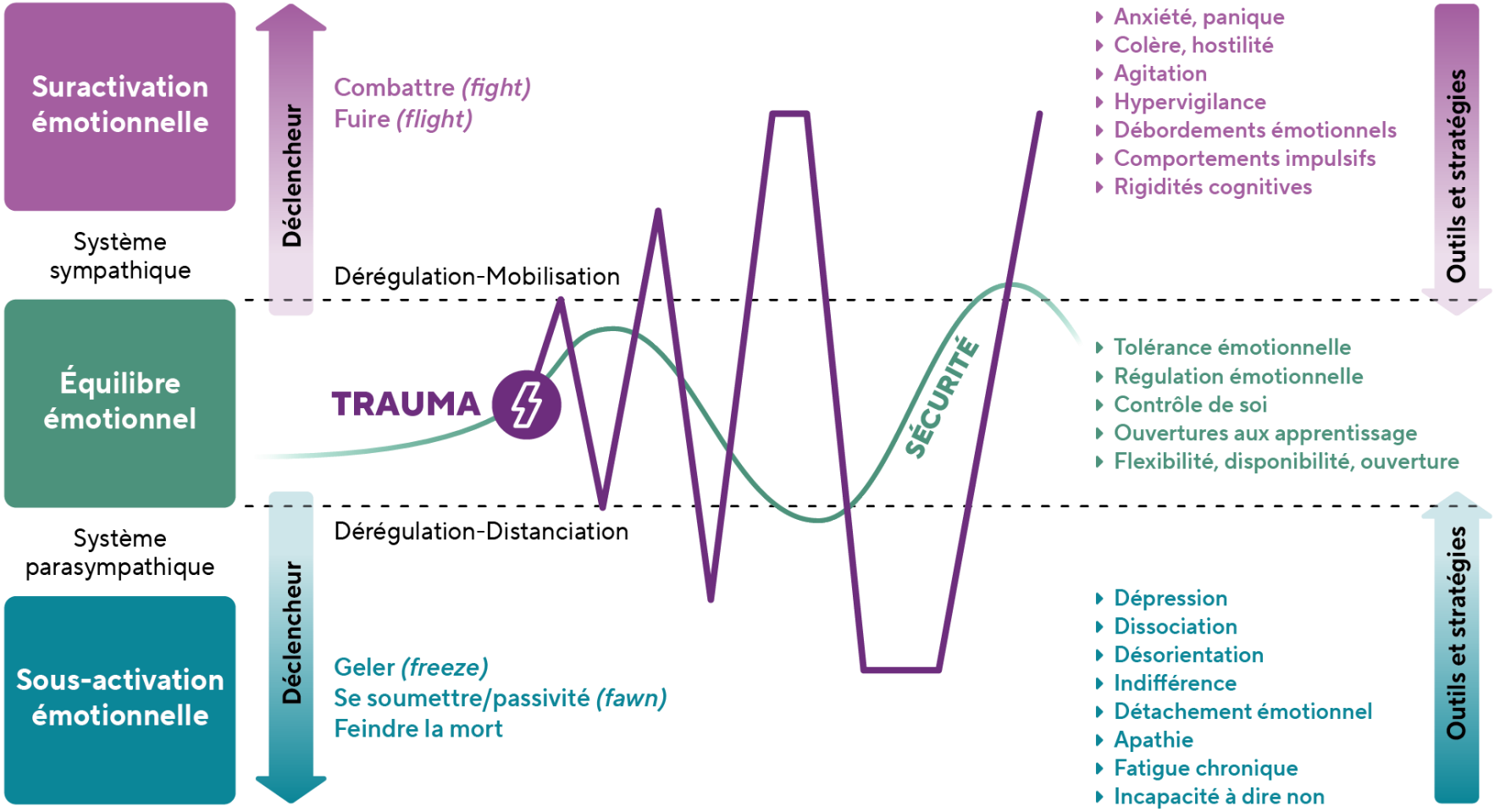La fenêtre de tolérance